

24 April 2018

Dear Parent/Guardian

Online payments – Windows XP and Windows Vista

We have been advised that from 30 April 2018 any users of Microsoft Windows XP or Microsoft Vista will no longer be able to make payments via the Tucasi Online Payments System which are processed by WorldPay. Unfortunately, users of these operating system may have to upgrade their systems to be able to make online payments from the 30 April 2018.

Why is this happening?

This change is being enforced by the PCI DSS (Payment Card Industry Data Security Standard). From 30 June 2018 all websites that accept card payments will no longer allow users of Windows XP and Windows Vista to use their websites. WorldPay are implementing this change on 30 April 2018.

What is the impact?

While you will be able to access Tucasi SCO, view the content and perform tasks in the normal way if you attempt to pay online you will receive an error message.

Please be aware this is outside the Schools' control and we apologise for any inconvenience that this may cause however we will be unable to assist with making payments online using Windows XP & Vista following 30 April 2018.

Yours sincerely



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